



March 13, 2020

RE: COVID-19

To all our valued customers, employees and suppliers,

With the outbreak of the coronavirus COVID-19, we would like to advise all our customers, employees and suppliers of our position through this challenging time. Starship Freight is committed to the health and safety of all of our valued customers, employees and suppliers. We will be operating as usual with some minor variations through this difficult period.

Starship Freight is currently discussing and adapting to any changes that may be occurring at our customers and their suppliers/customers' facilities. We can assure you that the employees of Starship Freight will not just show up at your facilities unannounced. We are also discussing the impact to our carrier partners and their operations. We will keep all parties abreast of changes that we feel may impact the handling of our customer's shipments. We will also keep our customers advised of any changes implemented by the governments of Canada, the United States of America, and Mexico which may impact the movement of goods across borders or domestically.

Concerning our employees, we intend to keep them safe and provide them with a healthy environment here at Starship Freight. To that end, we have implemented policies to ensure that the entire work environment is sanitized regularly. We will be avoiding on sight meetings here at Starship Freight with customers, and suppliers until further notice. Employees will be asked to sanitize their work environments and sanitize their hands upon arrival after being outside the office for any period, and periodically throughout the workday as we move about the office.

I would like to thank all of you for your cooperation and support throughout this challenging time.

Yours truly

Michael S. McDonald
President
Starship Freight